



At Midway Car Rental we completely understand how concerned you are about renting a car right now.

We want you, and our employees to remain healthy and safe.

Below are just some of the steps that we are taking to ensure your safety.

- The Midway shuttle interior is disinfected after every client is picked up or dropped off.
- The Midway shuttle drivers, and all Midway employees are wearing protective face coverings and gloves at all times.
- Plastic shields are in place at the counter to protect the customers and employees.
- We will encourage everyone to embrace social distancing at all time, and we have our floors marked for distancing.
- Vehicles are rented using a no-contact method. After the paperwork is completed and the vehicle walk around is performed, the key will be left on the center console, or driver seat so there is no hand to hand contact.
- All Midway vehicles are thoroughly and intensively cleaned and disinfected prior to renting. We clean the entire interior including seats, steering wheel, all handles and knobs. Carpets are vacuumed after every rental; all windows are cleaned.
- All employees are following current WHO health guidelines and washing their hands frequently and using easily accessible hand sanitizer.
- We are cleaning our offices several times per day with approved sanitizers.
- When our customers return their vehicles, we have revised our process. Now our clients should remove their belongings from the vehicle and alert the attendant that they are ready to leave. Once they have alerted the attendant, the key should be left on the seat. Our attendant will inspect the car and will email you a receipt.
- We sanitize all of our keys after every use, and once again the vehicle is rented.
- Our attendant will mark the windshield with the return date, and contract number. We will rotate our cars as often as possible, attempting to avoid renting any vehicle within 24 hours of return.

To adhere to the new government rulings, we have temporarily closed or reduced hours for all of our locations. Please accept our apology for any inconvenience this may have caused.